

What is CAP? Crisis Assistance Program

A crisis intervention and advocacy service provided by the River Region Wellness Collaborative in partnership with United Way of St. Charles and the St. Charles Parish Sheriff's Office.

The purpose of CAP is to provide supplemental support and guidance to persons who have experienced a traumatic event. This allows the officers to remain focused on their duties during a crisis while the victims are being screened by a CAP counselor.

Initiating Officer's Responsibilities:

- ◆ Provide necessary information to the CAP answering service.
- ◆ Complete the pre-intervention screening form before counselor arrives.
- ◆ Provide a safe location for the counselor and victim to meet.
- ◆ Maintain safety and security at the location.
- ◆ Have a deputy remain at the site until the counselor has completed the screening.
- ◆ Make an attempt to assist with under aged children.



What does CAP do?

CAP provides victims and officers with on-site crisis management support, debriefing counseling, screening and referral to services to receive ongoing counseling and other support.

Major Objectives of CAP:

- ◆ Respond to crisis swiftly and effectively.
- ◆ Facilitate Stabilization.
- ◆ Provide support to officer on duty.
- ◆ Provide useful resources.
- ◆ Follow up with victims.

Steps for initiating CAP:

1. Evaluate scene and determine if a CAP counselor is needed.

2. Call CAP answering service:

504-468-7103

3. Provide answering service with:

- ◆ Officer's name
- ◆ Exact location where counselor should report
- ◆ Names and ages of persons in crisis
- ◆ Nature of the crime
- ◆ Contact number for officer

Appropriate recipients for CAP services:

Persons directly or indirectly affected by:

- ◆ Homicide
- ◆ Violent Crime
- ◆ Vehicle Accident
- ◆ Domestic Violence
- ◆ Home Invasion/Robbery
- ◆ Battery
- ◆ Suicide

Services include but are not limited to these situations



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